

## NEWS AND CONFLICT

2 DAY COURSE

*Active participation required*



prevent

detect

respond

## NEWS AND CONFLICT

News and Conflict is a course unique in Australian media – the first course to try to address the fact that reporters and photographers trying to do their jobs are increasingly being targeted by angry and aggressive people.

There's always been anger and aggression towards the media, of course. More often than not, people don't like the media asking them questions and definitely don't want their photograph taken. Why start to worry about it now? Because a number of factors, including widespread drug use in the community, ignorance about the limits of privacy legislation and cultural and ethnic tensions, have increased the risk of threat and assault.

This course is about assessing that risk and taking steps to lower it. What you won't hear over the course is that you should stop doing risky jobs.

What you will hear is that by evaluating each situation before you go into it and by constantly monitoring changes you can assess the risks and take practical steps to reduce them.

You will hear a lot about how to read a situation for its potential to become dangerous. You will also hear a lot about communication, the kind many reporters often are not conscious of... the non-verbal kind that can tell you if the person you are interviewing is about to launch and assault you.

The course discusses the ways you can build resilience to protect yourself from the distressing things that you report on and photograph in the course of your work.

Many participants have been in the business for decades and have developed strategies of your own to deal with certain situations. But over the two days the program delivers you new strategies for dealing with some common situations you face, so that you can go on getting your stories and photos in ways that minimise the risks to yourselves consciously and tactfully.

**Beltin Group 'Protecting people...'**



### **BELTIN GROUP PTY LTD**

ABN 84 103 289 701

PO Box 772 Caringbah

NSW 1495 Australia

Tel +61 2 9544 4480

Fax +61 2 9544 4481

[www.beltingroup.com](http://www.beltingroup.com)

[corporate@beltingroup.com](mailto:corporate@beltingroup.com)

The trainers for this course come from a military and policing background. They have worked very closely with the industry including a large number of photographers and reporters to develop a course that's relevant to the way you do your jobs. Course development is ongoing and in itself lends a value of currency and credibility to the program, industry feedback and participation is very important.

## **Detailed syllabus**

- Risk (ASNZS 4360:2004)
  - Risk management
  - Identifying what risk is
  - Assessing risks
  - Minimising risk
  - Responsibilities
- Personal Safety
  - Approaching conflict in the workplace
  - Observation and human behaviour
  - Your Impact on the situation
  - Isolated work environments
  - Equipment
  - Use of cover
  - Third party intervention
- Conflict
  - Understanding Conflict
  - Resolution
  - Diffusion
  - Self Awareness
  - Physical skills
  - Principles of break and escape
- Crowds and Mobs
  - Crowd definition
  - Mob definition
  - Crowd psychology
  - Mob psychology
- Critical Incident Management
  - Standard procedures
  - Frontloading

- Understanding Scenes
  - Boundaries & Protocols
  - Requirements at scenes
  - Interaction with other agencies
  - Emergency services staff
  - Court staff
  - Offenders victims & witnesses
- Legal
  - Property
  - Harassment & Stalking
  - Assault
  - Self defence
  - Malicious damage
  - Recording and reporting assault and equipment damage
  - Victims' compensation
  - Resist or hinder police
  - Lawful arrests
  - OH&S issues
- Communication & Conflict
  - Use of language
  - Models of communication
  - Communication & Conflict role plays
- Post Traumatic Stress Disorder
  - What is PTSD?
  - Psychological and emotional effect of trauma
  - Physical and psychological reactions to trauma
  - Secondary victims
  - Understanding death and grief
  - Tools for managing PTSD
- Debriefing
  - Aims of debriefing
  - Processes
  - Group performance
  - Individual performance
  - The aftermath

## Testimonials

*"I found the course not only fascinating, but relevant and focused as well. The insights gained by the participants into crowd and individual behaviour were extremely valuable and the learning's have already resulted in procedural changes regarding assignments. The presenter's depth of knowledge, obvious field expertise and friendly style gained immediate support from the diverse group of Journalists and Photographers attending the course.*

*From a Risk Management perspective, the ongoing delivery of this course enables us to put an OHS framework around something that has been difficult to quantify in terms of our Duty of Care. I will sleep more soundly knowing that we have asked the hard questions and addressed them in a manner that doesn't also preclude us from going about our business.*

*It is my opinion that the fact this course is available, and that some media organisations have availed themselves of it, means that similar organisations might struggle to demonstrate their Duty of Care to their Journalists and Photographers without having at least considered it. The benchmark has been set".*

**Alan Beaton**

**OHS Manager**

**Advertiser Newspapers Pty Limited**

### Participants:

- *"In the current climate this is very good, it reinforces what I have forgotten."*
- *"The role plays identified where I can work on my techniques."*
- *"Very relevant to what I do day to day, very affirming. I will now walk out a lot more confident than I walked in."*
- *"The legal session is most helpful, bosses talk the talk but do not understand the issue, bosses need to come and do this course."*
- *"Professional experienced trainers, very friendly and helpful who know their stuff."*
- *"I have been a journo for 23 years in TV, radio and newspapers, I sat and learnt something."*

**Qualification of this course is to provide those in the news and media industry with the knowledge and skills to function in domestic hostile environments of varying and challenging conditions with an improved level of preparation and decreased exposure to risk.**